### Confirmation of your reservation: Pullman Dubai Creek City Centre No.HHVDLWDM

From: AccorHotels (Accorhotels@reservation.accor-mail.com)

To: papaakwa@yahoo.co.uk
Date: Friday, 18 April 2019

IMPORTANT: This confirmation email has been generated automatically, so please do not reply to this address. To view or cancel your reservation, please go to the View/Cancel section of our website and quote the confirmation or reservation number shown in this email.



Dear Mr Dapatem,

Thank you for choosing Pullman Dubai Creek City Centre for your next stay in DUBAI.

Please see below for details of your reservation.

We hope you enjoy your stay!

Kind regards, AccorHotels Customer Service



#### Your reservation is confirmed.

Reservation number: HHVDLWDM

Date of stay: From 29/04/2019 to 10/05/2019

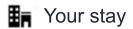
Your stay: 1 room, 11 nights

1 adult, 0 child

Please keep this reservation number safe, you will be asked to provide it for any information related to your stay.



View Cancel Book





## PULLMAN DUBAI CREEK CITY CENTRE

Port Saeed Road, Baniyas Street, PO Box 61871 0000 DUBAI - UNITED ARAB EMIRATES

#### View the map

Tel: 971 42941222 H2022@accor.com Find out more about the hotel

Room

Reservation made in the name of : Mr Leonard Ato Dapatem

#### **SUPERIOR ROOM**

1 Adult, 0 Child

29 m² room with twin beds. Equipped with working space, mini-bar, safe, 32" LCD satellite TV, individually controlled A/C, bathrobe & hairdryer, free WIFI. Complimentary bottles of water, and tea/coffee facilities. 24hrs room service.

#### **FLEXIBLE RATE, ROOM ONLY**

2 x AED 427.50 per night	29/04/2019 to 01/05/2019	AED 855.00
4 x AED 337.50 per night	01/05/2019 to 05/05/2019	AED 1350.00
5 x AED 247.50 per night	05/05/2019 to 10/05/2019	AED 1237.50

#### **Total price of stay**

Total amount including VAT AED 3631.84

Other taxes excluded AED 585.22

Fees AED 220.00

Total amount AED 4437.06

## **Specific requests**

If you have specific requests to help facilitate your stay (for example, assistance for a person with disabilities, allergies), please do not hesitate to contact the hotel directly for more information. If, as part of your reservation, you made requests that are listed as non-guaranteed, these are subject to availability at the hotel. The teams will do their utmost to fulfill these requests.

#### SAVE TIME WITH OUR ONLINE CHECK-IN SERVICE





Thank you for this booking!

You may earn Le Club AccorHotels points provided your reservation is compliant with Le Club AccorHotels programme rules.



# YOUR RESERVATION AT YOUR FINGERTIPS WITH THE ACCORHOTELS APP





#### For responsible tourism that respects children ...

Firmly committed to child protection for 15 years alongside ECPAT, AccorHotels brings its employees and customers together to fight the sexual exploitation of children, a crime punishable by law.

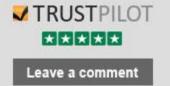
Together, let's not look away ...



To find out more, click here

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#### **Practical information**

Important: Unless specifically stated otherwise by the country you are staying in, this reservation request does not commit the hotel to assisting with a guest's request for

assistance from the consular authorities.

#### Sales conditions

The price indicated is per room for the number of persons and dates selected in advance, unless otherwise specified (fixed price). However, additional taxes may apply and be payable on arrival at the hotel, depending on local regulations. Only the local currency of the country is guaranteed. Any amount specified in a currency other than the local currency is for informational purposes only and non-contractual.

>See the general terms and conditions of sale.

#### **Cancellation Policy:**

No cancellation charge applies prior to 18:00(local time) on the day of arrival. Beyond that time, the first night will be charged.

#### **Check in Policy:**

The room is available from 15:00 except in case of Early Check In.

#### **Check out Policy:**

The room must be vacated by 12:00 at the latest except in case of Late Check Out.

#### **Guarantee Policy:**

All reservations must be guaranteed with a credit card valid at the date of the start of your stay, unless otherwise specified.

#### Special term for children:

"Baby cots are provided free of charge. Breakfast is free for children under 6 years of age. Children under 12 years of age are entitled to 50% discount. Executive Lounge entry is reserved for Guests over 21 years of age.

#### Special information:

Please note that for all prepaid bookings, the original credit card that was used and charged should be presented upon check-in, otherwise the hotel reserves the right to reject accommodation.

#### Special requirements:

A fee will be charged at hotel establishments in the Emirate of Dubai for all stays as of 31/03/2014. This fee called "Tourism Dirham" will be collected by the hotel at checkout and chargeable per night per bedroom for bookings made for 1 January 2017

#### **Specific Taxes:**

Starting the 1st of January 2018, United Arab Emirates have decided to implement the Value Added Tax on Goods and Services at the standard rate of 5%.

#### Members rate conditions:

Be or become a member of Le Club Accorhotels. Members must present their card upon check in at the hotel or their member number if they have not yet received their card Maximum 2 rooms at the Members Rate can be book per member per staying date

#### **Taxes**

The total amount of your reservation excludes the following taxes:

Tourism Dirham Fee: 20.00 AED per Room AND per Night City and local taxes (in pct): 7.00 % per Room AND per Night

Service charge on accommodation: 10.00 % per Room AND per Night VAT National taxes on accommodation: 5.50 % per Room AND per Night

#### **ALL SERVICES AVAILABLE IN OUR APP**

FIND US ON















The collected data are processed by Accor SA, and are mandatory for the purposes of managing your bookings and sending you information on Accor Group products and services. The data are intended to Accor SA, Accor SA legal entities, Accor SA hotels and Accor SA service providers that might be based outside the European Union. The data are transferred for the purposes of managing and following-up of your file in the framework of pre-contractual measures intended to fulfil the booking, of implementing the booking or on the basis of an authorisation by the French Data Protection Authority. In accordance with the Data Protection Act of 6 January 1978, you have a right to interrogate, to access, to rectify and to object to the processing to the Data privacy department of Accor SA – data.privacy@accor.com.

The Hotel, as data controller, processes your personal data in the purposes of bookings and guests management, billing and payment, canvassing, special offers and sales events, commercial surveys and satisfaction enquiries. The data are intended to the Hotel as well as its services providers and the various Accor SA departments, to the extent of each entity involvement. In accordance with the Data Protection Act of 6 January 1978, you have a right to interrogate, to access, to rectify, to object on legitimate grounds to the processing, and to object to direct marketing. You can exercise such right by writing to the Hotel manger's office to the address above-mentioned.

Note: for some rates, cancelation of a reservation may be subject to conditions. Please see the terms and conditions of sale associated with the rate to find out more. You are reminded that prepaid rates cannot be reimbursed and cannot be cancelled.

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