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| USER ROLE | ACTIONS |
| Normal User/general public | Submit feedback/Complaint/Grievance |
| View and Comment on Redd+ projects/Activities |
| View Safeguards related information and Resolved grievances |
| Contact Redd+ Secretariat |
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| District Focal Person | Login to admin section |
| Make entry of Manual complaint/Grievance |
| Send HIA/District Report to Region |
| Collect information on project indicators with respect to activities. |
| View reports on project activities in their district/HIA  |
| Upload report on progress of assigned Grievance. |
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| Regional Focal Person | Login to admin section |
| View and validate district Report on project activities |
| Send Region Report on project activities to National |
| View the district which have submitted their reports |
| View reports on project activities in their Region  |
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| National Focal Person |  |
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| Admin |  |
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